

FAQ'S / POLICIES

- Established on the Web in September 1995, Sand Scripts represents only high quality products from carefully selected worldwide manufacturers at value prices. We work extensively on this site offering a comprehensive electronic catalog spanning thousands of pages to serve businesses and individuals worldwide. Discover our unique products and order online securely.
- Most products available blank or custom imprinted - short run and large quantity pricing.
- For your convenience www.sandscripts.com provides you with thumbnail images (click on most to enlarge), quick loading pages and pricing clearly listed (in most cases custom quoting is not required). This saves you a lot of time and effort. Proofs as necessary.
- Sand Scripts is your local Monmouth County, NJ Social and Commercial Printer and Promotional Product Distributor. We ship out of warehouses all over the US, but our private offices are located in Monmouth County, New Jersey. Sorry, we do not have a physical storefront to visit us, but for the Ocean/Monmouth/Middlesex County area, we will come to you if you need promotional product, invitation or custom imprinting consulting. Just call to set up an appointment. Need some time? Ask to use our lending program to borrow Wedding Invitation, Holiday Card and Business Albums!
- Wholesale/Reseller Information - We do not have a reseller program for all of our products. However, case quantities can be ordered at a discount for qualifying merchants. - Your opening wholesale order for case quantity products only must be a minimum of \$350. You will save 25% savings off of our listed retail pricing. A special discount code is necessary to purchase which you will receive via email after qualifying for our reseller program by faxing your request for wholesale status and your state resale certificate. Prepayment via business check or credit card due at time of order until terms are established. All reorders must be a minimum of \$100. A small invoice charge of \$15.00 will apply to any reorders under \$100. No further discounts apply. - Custom Imprinted Favor Ribbons Dealer Kits are available. To qualify, please mail or fax a letter of request on your business letterhead and your state business resale certificate. The wholesale imprinted ribbon dealer kit is \$15.00 and includes US Mail shipping, ribbon samples, color swatches, your special discounted pricing and coupons. - Embosser and/or Rubber Stamp Fulfillment is available for professional organizations, schools, training programs and notary offices. If you require a minimum of 25 of the same embosser with or without a name/identification drop - we want to help! We will provide an order form (electronic and/or paper) along with discounted pricing for your repeat business. Direct shipment to purchaser available when you sell our unique custom created items! Inquire with company name, business plan, product and estimated sales volume if you wish one of our products to be included in your multi-line catalog.
- We appreciate customers to prepay via credit card or one of the below methods. For your convenience, Sand Scripts accepts Visa, Master Card, Discover, American Express, Diners Club / Carte Blanche and JCB. If paying via Cash, Certified Check, Money Order, PayPal, Business Check or Corporate/Institution/Government Purchase Order please provide your order first, we will fax an invoice to you with our calculations of the final total and further instructions for order approval and payment address. Terms are available for returning customers under special arrangement. We do not accept COD's or Personal Checks. All prices are in US Dollars. New Jersey customers will be charged 6% sales tax as applicable. Any other taxes/duties are the sole responsibility of the recipient.
- We do our best to ship stock items in approx 1-3 business days. Most invitations ship in approx 1-5 business days. Most promotional products ship in approx 1-14 business days. Orders move very quickly around here and we do our best to most economically meet your required delivery date. Just make sure we know at time of order when you require your product. We ship via whatever method you select and either bill your shipper's account or credit card accordingly. We are your Rush Order Specialists!
- Graphic Services and artwork clean-up available starting at \$45/hour.
- Send Artwork to artwork@sandscripts.com - for Artwork Guidelines view http://www.sandscripts.com/catalog/business/artwork_guidelines.html - Pricing subject to artwork review, additional artwork charges may apply, be sure to fax a sample of the artwork to 1.732.528.1914 to make sure file was not corrupt in transmission, artwork will be sized to maximum usable area unless otherwise specified at time of order
- What if there is an error in my order? We want to make sure that what you receive is exactly as per your order submission. If there is a printer error, shortage or omission, it will be corrected and reshipped as quickly as possible. As your order may be a drop shipment directly from the manufacturer, please check all orders carefully upon receipt and advise immediately if the order is different than your final order confirmation/submission. We strongly suggest ordering a sample of a product to make sure you like it prior to purchase. Unimprinted non-custom goods may be returned with return merchandise authorization code for Sand Scripts' store credit less any shipping costs only. ALL claims must be made in writing within 7 days of receipt of product. No monies will be returned, there are no refunds, just corrected replacements of goods if necessary due to printer error, omission or shortage so that exactly what you order is exactly what you receive or store credit on authorized blank good merchandise returns.
- Distributor members of the Trade Organizations ASI and PPAI. Recipients of numerous trade awards for sales volume and exemplary customer service.
- We proudly ship daily to International destinations. Shipping is "best way" and calculated upon order. All taxes and duties are the sole responsibility of the recipient.
- More information: <http://www.sandscripts.com/faq.html> Thank you for your patronage!
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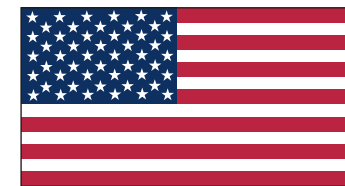
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Cups / Plates
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Licensed Party Products - all of your favorite characters

New Year's Party Kits
DECORATIONS
Luminaries - flame retardant and regular, candles and sand
Centerpieces
Balloons / Leis
Floral Supplies
Blow-outs
Horns/Confetti

FAVORS
Imprinted Favor Ribbons
Bookmarks
Bubbles / Bells
Throws
Frames / Scoops / Servers
Dolphin Bottle Openers
Pencils / Pens
Fortune Cookies
Candy Filled Bottles
Tulle / Charms

Pre-made Jordan Almond / Candy and Chocolate Lollipop Favors
Candy / Chocolates / Mints
Jordan Almonds / French Mints
Playing Cards
Luggage Tags / Sewing Kits
Chocolate Molds and Supplies
Shells, Starfish, Sand Dollars, Nets & Shell Roses

FANS
Programs / Favors / Promotional
Stock Designs and Custom Imprinted Paddle & Folding Fans

PACKAGING
Cake Bags
Tissue Paper
Boxes / Tubes
Favor Bags / Take Out Pails
Containers / Filler / Shred

GIFTS - Gift Wrapping / Drop Shipping Services Available
Unique Attendant's Gifts
Money Machines
Giant Stockings
Candy Wreaths
Soft Sculpture Toys
Time Capsules
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Personalized Letters From Santa & the Easter Bunny

Nautical & Celtic/Claddagh Designs are a Specialty

Decorative items including a Santa Claus figure and a Celtic/Claddagh design.

Decorative items including a Celtic/Claddagh design and a circular emblem.

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Balloons
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Boxes, Bags and Bows
Bumper Stickers
Buttons / Pins / Patches / Emblems
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Campaign Products
Can Coolers and Insulated Beverage Holders
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Chocolate Chess Sets
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Emery Boards
Fans
Flags / Pennants
Flyswatters
Foam Novelties
Food Gifts
Fundraising Program
Giant Plush Bunnies
Gift Baskets
Glow Products
Golf Accessories
Halloween Promos
Healthcare / Hospital/Pharmaceutical Promotions
Holiday and All Occasion Cards
Incentives / Gift Programs
Industry Specific Items
Inflatables and Balls

Lanyards and Eyewear Retainers
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Lucky Bamboo / Live Plants
Luggage Tags
Magnets
Mardi Gras Supplies
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